




# 2sms Professional Services

## About 2sms

2sms allows business customers to send text messages from your computer to cell phones anywhere in the world. We help customers improve operations, demonstrate duty of care, and react more responsively to customers.

Text messaging reaches more people than email and faster than calling.

- ✓ To learn more - [www.2sms.com](http://www.2sms.com)
- ✓ Want a No cost No obligation trial account? – [www.2sms.com/register.aspx](http://www.2sms.com/register.aspx)
- ✓ For technical information - [www.2sms.com/software.aspx](http://www.2sms.com/software.aspx)



For Help, call 2sms on 877-276-7266 (USA), 0800 65 222 77 (UK) or +44 1234 757 800 (Rest of World) or email [support@2sms.com](mailto:support@2sms.com). Support is available 24/7.

## Overview

2sms enjoys the business of Professional Services industry customers who rely on 2sms to provide a highly available SMS service. Text messaging can be used to reach 1.7 billion cell phones worldwide. Where you need to communicate quickly to a group of employees, suppliers or customers, text messaging delivers benefits over email and voice calls.

### Customers benefit from:

- Fast message delivery to cell phones worldwide
- ISO17799 certified supplier (Information security)
- Redundancy and resilience of platform
- Fast deployment
- Instant ROI
- 24x7 customer service toll free phone/email



## Certifications

Owing to the sensitive nature of the information transmitted, Professional services industry customers value the ISO 17799 certification (Information Security), registration with the Data Protection Registrar and the Investors in People Award. 2sms's commitment to privacy is demonstrated by its TRUSTe licensed privacy statement, which includes EU Safe Harbor compliance and license.



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## Solutions used:

2sms offers a range of 25 software solutions and offers support with enabling these to work with customers existing systems. These solutions include:

- 2sms website
- Excel / Outlook add-ins
- XML for back end integration with existing IT systems
- Portal add-ins for Oracle, IBM Websphere and BEA WebLogic
- A pager replacement service written to be used on Companies existing SNPP software

## Professional Services Industry

### Customers:

Corries Solicitors, Goldsmith Williams Solicitors, Hattons Solicitors, JMP Solicitors, Minster Law Solicitors and St Helens Law

### Typical uses:

Internal Communications

- Meeting reminders
- Company updates

Client Communications

- Completion dates
- Case results
- Progress updates



### Case Study

A Professional Services company required a text messaging service to contact their customers to confirm the appointments dates, claims results and other general information. They wanted their customer to be updated at any stage of their case in easy and convenient manner.

2sms provided them with Outlook add in solution, which enable them to send instant messages to their customers from the application they were using on a daily bases. Currently they are using text messaging service not only to contact their customers but also to inform their staff about any changes to their work schedule.

### Further Information

Further information can be found at [www.2sms.com/documents](http://www.2sms.com/documents)

Or, contact support on 877-276-7266

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