




2sms Legal

About 2sms

2sms allows business customers to send text messages from your computer to cell phones anywhere in the world. We help customers improve operations, demonstrate duty of care, and react more responsively to customers.

Text messaging reaches more people than email and faster than calling.

- ✓ To learn more - www.2sms.com
- ✓ Want a No cost No obligation trial account? - www.2sms.com/register.aspx
- ✓ For technical information - www.2sms.com/software.aspx



For Help, call 2sms on 877-276-7266 (USA), 0800 65 222 77 (UK) or +44 1234 757 800 (Rest of World) or email support@2sms.com. Support is available 24/7.

Overview

2sms enjoys the business of Legal sector customers who rely on 2sms to provide a highly available SMS service. Text messaging can be used to reach 1.7 billion cell phones worldwide. Where you need to communicate quickly to a group of employees, suppliers or customers, text messaging delivers benefits over email and voice calls.

Customers benefit from:

- Fast message delivery to cell phones worldwide
- ISO17799 certified supplier (Information security)
- Redundancy and resilience of platform
- Fast deployment
- Instant ROI
- 24x7 customer service toll free phone/email



Certifications

Owing to the sensitive nature of the information transmitted, Legal sector customers value the ISO 17799 certification (Information Security), registration with the Data Protection Registrar and the Investors in People Award. 2sms's commitment to privacy is demonstrated by its TRUSTe licensed privacy statement, which includes EU Safe Harbor compliance and license.



Solutions used:



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Classification	N/A

2sms offers a range of 25 software solutions and offers support with enabling these to work with customers existing systems. These solutions include:

- 2sms website
- Excel / Outlook add-ins
- XML for back end integration with existing IT systems
- Portal add-ins for Oracle, IBM Websphere and BEA WebLogic
- A pager replacement service written to be used on Companies existing SNPP software

Legal Industry

Customers

Minster Law, Trauma Claims Consultants, McCormacks Solicitors, Integrity Legal, Lampkin Solicitors, Express Solicitors, EPIC Compensation, Co-Operative Legal Services, St Helens Law and Winn Solicitors

Typical uses:

Reminders:

- You are due in court at 2pm today.
- Please fill in your claim form and return to us.
- Your appointment has been changed to Friday 4th March @ 5pm.

Internal communications:

- Meeting now being held in Conference room C.
- You are scheduled to meet with your customer in London at 4pm.
- The office has been closed today due to severe weather warnings, a further update will be sent tomorrow.



Case Study

A Legal Firm wanted to add a text messaging feature to alert their staff and clients of information regarding claims, legal cases and general communications. They were aiming to improve their communications so that staff and clients would receive real time information, in a way which was easily accessible and convenient.

2sms provided the legal firm with the 2sms Excel solution and 2sms Desktop Client, which enabled the office team immediately send a message to a client from the desktop function or send an internal communications message to all staff directly from an Excel spreadsheet which held all staff cell numbers. This enabled text messages to be sent out easily to the specified group people, to provide them with real time, valuable information in a matter of minutes.

The use of 2sms service resulted in improving the time of communicating important information, much of it, time critical changes that staff needed to be made aware of. It is treated as a common tool not only for general communications to our clients but also as a daily process tool for our staff.

Further Information

Further information can be found at www.2sms.com/documents

Or, contact support on 877-276-7266

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