



EDS

Founded in 1962 as Electronic Data Systems, EDS is one of the leading global information technology (IT) services company. EDS has 137,000 employees in 60 countries, and more than 35,000 business and government clients around the world. EDS chose 2sms to provide its SMS alerts service in the UK and beyond as their requirements were to increase productivity by the use of integrated PC to mobile SMS technology. To increase speed of communication between one to many and to deliver cost savings as compared with voice communication.

Our Approach

2sms allows customers to try before they buy at no cost through a basic web account or the use of complimentary software in, for example Excel, Outlook and Lotus Notes. We provide 24x7 technical and customer care support on freephone/toll free numbers. 2sms worked closely with EDS to understand their requirements and application needs.

How it Worked Out

Following a no-cost trial EDS purchased their calculated 3 months anticipated message use. EDS monitored their initial use and further departments were introduced. EDS then purchased larger message blocks in order to take advantage of volume savings and no message expiry limits.

Customer Comments

"We rely on the service to deliver system initial notifications and regular progress updates of major system outages to senior account managers and other interested parties. We also use the system to alert and then confirm when the issues are resolved. We can use SMS as well as email within the same 2sms software. I can see from three desks away when the message status has gone from yellow (pending) to green (successfully delivered)".

For further information :

<http://www.2sms.com>

877-276-7266 (USA)

0800 65 222 77 (UK)

+44 1234 757 800 (Rest of World)



Customer Doc #	SAL-302
Issue No./Date	1.0 09-Feb-07
Classification	N/A



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